



## Black Diamond Police Non-Emergency Number



Integrity Professionalism Excellence Teamwork

## Vision:

With our values at the forefront, the Black Diamond Police Department will be an open, friendly, and community-minded organization devoted to quality public service. We aspire to be a model of character and service. We will emphasize the development of professional knowledge and leadership skills at every level of our organization. We will promote an atmosphere of public trust and confidence through professional conduct, being responsive to community needs, and being accountable to those we serve.



Non-Emergency Number (360) 886-0022





## Black Diamond Police Department

NON-EMERGENCY NUMBER

360-886-0022



On September 16, 2013, a non-emergency number will be implemented to aid citizens in reporting incidents to police that are not urgent in nature. Valley Communications Center, King County E-911, and local law enforcement agencies are partnering to promote a non-emergency number in order to route calls appropriately and to allow 911 call-takers the opportunity to answer urgent and emergency calls.

Black Diamond residents are encouraged to call 360-886-0022 when you need the police, but it is not urgent in nature. Some examples of a non-emergency call may include:

- Disturbances including a loud radio or party
- Drinking in public
- Property or business disputes involving a landlord, property or business
- Trespassing / loitering

Important: If you're not sure whether the situation is a true emergency, officials recommend calling 911 and letting the call-taker determine whether you need emergency help.

Office: 253-631-1012 Fax: 360-886-2901

Non-Emergency

Black Diamond 360-886-0022

Maple Valley/ Unincorporated King County 206-296-3311 When you call 911, be prepared to answer the call-taker's questions, which may include:

- The location of the emergency, including the street address
- The phone number you are calling from
- The nature of the emergency
- Details about the emergency, such as a physical description of a person who may have committed a crime, a
  description of any fire that may be burning, or a description of injuries or symptoms being experienced by a
  person having a medical emergency

Remember, the call-taker's questions are important to get the right kind of help to you quickly.

Be prepared to follow any instructions the call-taker gives you. Many 911 centers can tell you exactly what to do to help in an emergency until help arrives.

ADVISE IF ANY WEAPONS ARE INVOLVED



In an emergency, call immediately from any wired or wireless phone.

An emergency is any situation that requires immediate assistance from the police, fire department or ambulance. Examples are:

- Domestic Situations
- Fire, Traffic Accidents, Medical Emergencies
- Situation involving weapons
- Crimes in progress
- Serious medical emergencies
- Any other dangerous and/or life threatening situation
- Any time a person fears for their safety or the safety of others
- If you are not sure your situation is an emergency, you are encouraged to call 911



No crime is too small. Remember, the police department's partnership with the community in identifying, reporting, and solving issues will help in deterring crime and keeping our community safe.

